

Streamliner Quick Set-up Guide

How to register your company on Streamliner



For more detailed user guides please go to <https://www.support.streamliner.cloud>

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BELGIUM NV
rs@streamliner.cloud

2
1
6 Sep 2021 20:27

Stackable Euro pallet

Trailer

Select default carrier

all shipments x hours before planned date. **24h**

Inited as Supplier by Makro Cash & Carry Belgium company on 6 Sep 2021 20:25

Set your company default preferences

Go to the Companies tab

Search for own company

Click Edit

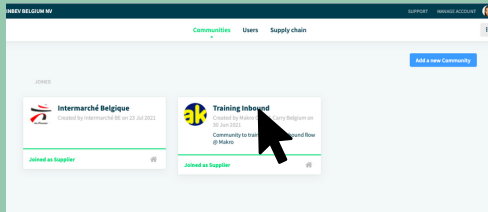
Select default preferences: Paclaging type (pallet type), truck type and Carrier

Confirm with Save

YOU ARE ALL GOOD TO GO!

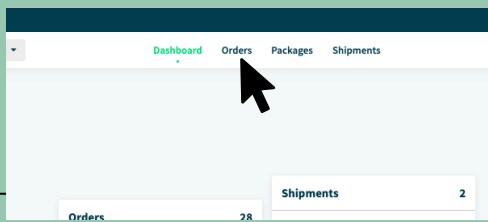
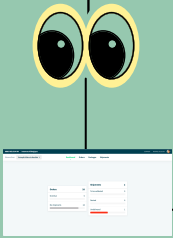
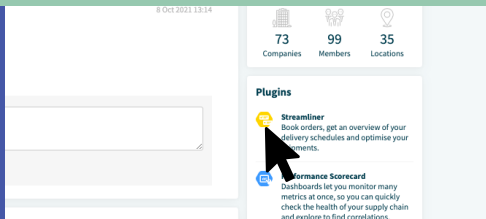
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How to manage your orders



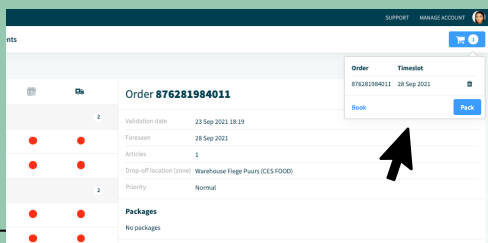
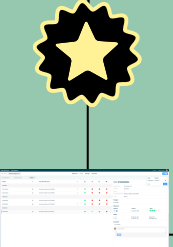
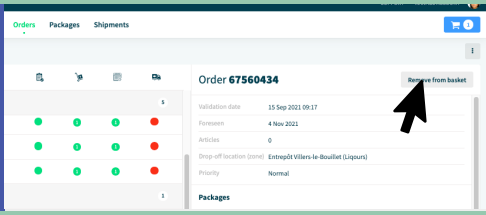
Select your customer community
Enter the community were you manage an order

Go to Streamliner Plugin
Click on Yellow button in the main community screen



Click on Order Tab
Add more details about the event here.

Select orders and add to basket
Click on 1 or more orders and add them to your basket



Reserve a slot
Book = As supplier, reserve the delivery slot yourself
Pack = Inform your carrier to book a slot for you

Continue

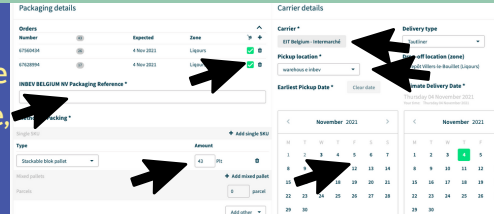


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How to make a booking

Pack

Select Carrier, Pick-up location, pick-up date & time, estimated volume & packaging type, internal reference. Mark order as complete and add a comment for your carrier



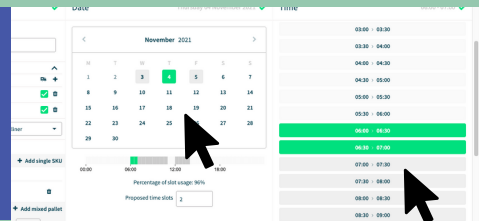
Comments



- Nb of packaging units = Nb of load carriers (pallets), not ground places, i.e. if you deliver diff. SKU's on a sandwich pallet, each SKU count not just the stack
- If you do not know the exact amount of packaging units, make an estimation

Book

Select Delivery date & time, truck type, internal ref. Shipment Nb = Nb used to identify driver at arrival (kiosk or reception) - make sure driver has this number with him



Comments



- In case of 'No Show' on the reserved DAY, the delivery slot is cancelled and you need to reserve a new slot
- The delivery date on the order is important! If a delivery slots is requested for a later date, it has to be approved by the receiver. He has the right to reject this request
- The delivery capacity at the warehouse is important! If a delivery slots is requested at a moment when there is no capacity available, the warehouse has the right to reject this request

Direct confirmation of selected slot

Carrier and supplier get immediate confirmation of slot via notification and it is visible in the Streamliner Order or Package screen (green circle)

