

| Supplier not on                   | Message Order review  | Command | Comment   | Action   | By          | Internal code  |
|-----------------------------------|---|---------|---|--|-------------|--|
|                                   | Supplier reference not found  | C;U     | The supplier reference does not exist   | Invite supplier or check reference   | Customer    | SUPPLIER_CODE_NOT_FOUND                              |
|                                   | Supplier reference not found, Order number not found                                      | V;D;A   | The supplier reference does not exist, Order number not found   | Logical that if Streamliner was not able to create order, that order could not be found to be deleted. No action |             | SUPPLIER_CODE_NOT_FOUND; ORDER_NUMBER_NOT_FOUND      |
|                                   | Supplier reference not found  | V;D;A   | The supplier reference does not exist   | Inconsistency. It's not possible to leave community if you company has open orders                               | Streamliner | SUPPLIER_CODE_NOT_FOUND                              |
|                                   | Pending supplier invitation   | C;U     | Supplier reference found, but invitation not accepted yet   |  | Customer    | SUPPLIER_CODE_NOT_ACTIVE                             |
|                                   | Pending supplier invitation, Order number not found                                       | V;D;A   | See above   |  |             | SUPPLIER_CODE_NOT_ACTIVE; ORDER NOT FOUND            |
| <b>Command in queue</b>           |   |         |   |  |             |  |
|                                   | Action not possible on order with a shipment in progress                                  | V       | An order with a shipment in progress can not be completed   | This should be avoided. Means that operation in warehouse are not up to date. Finalise your work                 | Customer    | ORDER_HAS_SHIPMENT_WITH_REGISTRATION_POINTS          |
|                                   | Action not possible on order with an open shipment  | V       | An order with an open shipment in progress can not be validated                                       | This should be avoided. Means that operation in warehouse are not up to date. Finalise your work                 | Customer    | ORDER_HAVE_SHIPMENT                                  |
| <b>Operation Error conditions</b> |   |         |   |  |             |  |
|                                   | Action not possible on order with a shipment in progress                                  | A       | An order with a shipment in progress can not be cancelled   | Verify why ERP send command  | Customer    | ORDER_HAVE_SHIPMENT_WITH_REGISTRATION_POINTS         |
|                                   | An order with delivered shipments can not be deleted                                      | D       | An order with delivered shipments can not be deleted  | Verify why ERP send command  | customer    | ORDER_DELETE_HAVE_SHIPMENTS                          |
|                                   | Action not possible on order with a closed shipment                                       | U;D;A   | An order with a closed shipment can not be deleted or cancelled.                                      | Verify why ERP send command  | customer    | ORDER_HAS_SHIPMENT                                   |
|                                   | Order completed   | U;D;A   | A completed order can not be updated, deleted, cancelled  | Verify why ERP send command  | Customer    | ORDER_COMPLETED_DELETION or ORDER_COMPLETED          |
|                                   | Order number already exists<br><i>An order with delivered shipments cannot be updated</i> | C       | Message surpressed  |  |             |  |
|                                   | Order number not found  | V;D;A   | A command was received to delete, cancel or complete an order, but order was not found                | Verify why ERP send command  | Customer    | ORDER_NOT_FOUND                                      |
|                                   | Delivery date in the past   | C;U     | The expected delivery date is not in configured range   | Check expected delivery date of this order. It's to far in the past  | Customer    | DELIVERY_DATE_IN_PAST                                |
|                                   | Delivery location of order cannot be updated  | U       | The delivery location of the order changed. This is not supported by Streamliner on a validated order | Discuss  | Customer    | DELIVERY_LOCATION_CHANGE_FORBIDDEN                   |
|                                   | Supplier cannot be changed for validated order  | U       | A order that is validated cannot change from supplier   | Verify why ERP send command  | Customer    | ORDER_VALIDATED_SUPPLIER_CHANGE                      |
|                                   | Update of zone failed, Order has a package  | U       | An order ith a package can not be changed from zone.  | Delete package if possible before zone is changed  | Customer    | ORDER_HAVE_PACKAGE                                   |
|                                   | Date format is invalid  | any     | The foreseen date is invalid  | verify format used by ERP  | Customer    | DATE_FORMAT_INVALID                                  |
|                                   | Update of zone failed. Order has a package  | U       | Command to update zone of order, but ordre has already a package                                      | Not supported operation. Zone can not be changed if package for carrier is already created                       | Customer    | ORDER_HAVE_PACKAGE                                   |
| <b>Configuration Errors</b>       |   |         |   |  |             |  |
|                                   | Zone reference not found  | any     | Reference to zone cannot be resolved. Check your zone configuration                                   |  | Customer    | ZONE_REFERENCE_NOT_FOUND                             |
|                                   | Zone reference not found, Field delivery location is required                             | any     | Location and Reference to zone cannot be resolved. Check your location & zone configuration           |  | Customer    | ZONE_REFERENCE_NOT_FOUND; DELIVERY_LOCATION_REQUIRED |
|                                   | Please contact support, the state of the package is invalid                               |         |   |  | Streamliner | PACKAGE_STATUS_INVALID                               |
| <b>Package errors</b>             |   |         |   |  |             |  |
|                                   | Shipment has multiple carriers  |         |   | Contact support  |             |  |
|                                   | This carrier is not yet invited as carrier for this supplier                              | C       | The carrier, mentioned in the import is not invited by the supplier                                   |  |             | COMPANY_NOT_CARRIER_FOR_THIS_SUPPLIER                |
| <b>To Review</b>                  |   |         |   |  |             | PICKUP_LOCATION_NOT_RESOLVED<br>PACKAGE_NUMBER_ERROR |